



Language Line
services

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January 18, 2010

Dear Community Partner,

The powerful earthquake in Haiti has wreaked havoc and devastation on the region. Millions of people are affected, along with many more friends and family members around the world. Language Line Services has a long history of partnering with organizations in times of crisis and this situation is no different

Due to the destruction of most healthcare facilities in Haiti, many critically injured patients will soon be coming to the U.S. As organizations deal with this influx of victims, many of whom speak little if any English, our company will help make sure Haitian language barriers are the least of your concerns.

Effective immediately, Language Line Services is offering our customers who are directly engaged in the Haitian relief efforts:

- Free Haitian language interpretation for the next month for victims and their caregivers*
- Additional Language Line Dual Handset phones to aid in efficient communication
- Document translation of short forms and informational letters into the Haitian language
- Training for new users of over the phone interpretation so they can access Haitian interpreters, including effective methods in working with those interpreters

In addition, relief agencies aiding the Haitian people, though not current Language Line Services customers, can also use our Haitian Creole interpreters at no charge for the next month.*

If your organization, or an organization you are familiar with, needs access to these Haitian language services, please contact your Language Line Services Account Manager or email us at disasterrelief@languageline.com.

Thank You,

Louis Provenzano

* Restrictions do apply, so please contact disasterrelief@languageline.com with any questions.