

# Telehealth Resource Centers

The purpose of the Telehealth Resource Centers (TRC) is to assist health care organizations, health care networks, and health care providers in the implementation of cost-effective telehealth programs to serve rural and medically underserved areas and populations. The five regional TRC's serve as a focal point for advancing effective use of telehealth technologies in their respective communities and regions of the nation. The one national TRC provides a mechanism for sharing experiences across the nation in addressing legal and regulatory barriers to the effective implementation of telehealth technologies. Although each Resource Center specializes in providing services to organizations within their primary service area, the TRC's are committed to working in a collaborative effort to share their resources and expertise to service areas outside of their own regions.

The Telehealth Resource Centers are supported through the Telehealth Resource Center Grant Program, which is administered by the Office for the Advancement of Telehealth in the Office of Health Information Technology, Health Resources and Services Administration.

## NATIONAL TELEHEALTH RESOURCE CENTER



**Center for Telehealth and E-Health Law**  
Primary Service Area: National

### Services and Resources

- Reimbursement
- Licensure
- FDA Regulatory Issues
- Credentialing and Accreditation
- Privacy, Security and Confidentiality
- Telecommunications Legal and Regulatory Issues

## REGIONAL TELEHEALTH RESOURCE CENTERS



**California Telemedicine & eHealth Center**  
Primary Service Area: California

### Services and Resources

- Customized one-on-one technical assistance
- Telehealth Inventory
- Online technical support tool
- Reimbursement Handbook
- Telecom Discount Guide
- Best Practice Guides
- Program planning and development
- Technical support with general troubleshooting and installation assistance

## CONTACT INFORMATION

### NATIONAL

#### Center for Telehealth and E-Health Law

1500 K Street, NW  
Washington, DC 20005  
(202) 230-5090

[www.telehealthlawcenter.org](http://www.telehealthlawcenter.org)

### REGIONAL

#### California Telemedicine and eHealth Center

1215 K Street, Suite 800  
Sacramento, CA 95814  
(877) 590-8144

[www.cteconline.org](http://www.cteconline.org)

#### Great Plains Telehealth Resource and Assistance Center

800 East 21st Street  
Sioux Falls, SD 57117  
(888) 239-7092

[www.gptrac.org](http://www.gptrac.org)

#### Midwest Alliance for Telehealth and Technology Resources

420 West Magnetic Street  
Marquette, MI 49855  
(866) 603-4733

[www.midwesttrc.org](http://www.midwesttrc.org)

#### Northeast Telehealth Resource Center

43 South Lubec Road  
Lubec, ME 04652  
(207) 287-4060

[www.northeasttrc.org](http://www.northeasttrc.org)

#### Northwest Regional Telehealth Resource Center

601 West 1st Avenue, Suite 200  
Spokane, WA 99201  
(509) 789-4976

[www.nrtrc.org](http://www.nrtrc.org)



**Great Plains Telehealth Resource and Assistance Center**  
**Primary Service Area:** Iowa, Minnesota, Nebraska, North Dakota, and South Dakota

**Services and Resources**

- Telehealth toolbox
- Customized one-on-one telehealth coaching and training services
- Distance education
- Information technology implementation
- Telemedicine Reimbursement
- Project/Program evaluation
- Telehealth network operations
- Telecommunications, industry standards, and technology assessment



**Midwest Alliance for Telehealth and Technology Resources**  
**Primary Service Area:** Michigan, Indiana, and Kansas

**Services and Resources**

- Strategic/Business Plans
- Network Structure
- Best practice models
- Locating and assessing funding sources
- Evaluation design and metrics
- Technology assessment
- Development of vendor request for proposals
- Operations and program management
- Regional legislative and regulatory issues



**Northeast Telehealth Resource Center**  
**Primary Service Area:** Maine, New Hampshire, Vermont, Massachusetts, Rhode Island, Connecticut, and New York

**Services and Resources**

- Technical advice
- Clinical protocol development
- Strategic and business planning
- Evaluation tools and approaches
- Database of regional telehealth programs
- Regional conferences and meetings to share telehealth expertise
- Regional legislative and regulatory issues
- Provide information about CME video offerings



**Northwest Regional Telehealth Resource Center**  
**Primary Service Area:** Alaska, Idaho, Oregon, Montana, Washington, Utah, Wyoming, Hawaii, and US-Affiliated Pacific Islands.

**Services and Resources**

- Assistance with program development
- Technology Assessment
- Promote and increase access to specialty care through regional collaboration
- Telehealth regulatory issues
- Telehealth program best practices
- Focus on regional issues, including healthcare concerns in native populations